



TRAINING  
SOLUTIONS

## ISO 9001:2008 AWARENESS

### PURPOSE

After completion, the attendee will be able to participate in quality management efforts in the workplace by being able to:

- Understand what is a quality management system.
- Understand what is an ISO 9001 quality management system.
- Why have a quality management system in place.

### DURATION

1 day

### COURSE CONTENT

ISO 9001:2000 is based on eight quality management principles.

Some of the major changes which have been made as a consequence of this are as follows:

ISO 9000 has a totally new structure, and it does no longer uses the twenty elements , but follows a process approach, which is more the way businesses operates today.

Emphasis is now placed on the requirements for quality management rather than a quality assurance system.

Now only one management system standard is required, i.e. ISO 9001, where previously there where three requirement standards: ISO 9001, ISO 9002 and ISO 9003.

Greater compatibility has been achieved with the ISO 14001 Environmental and OHSAS 18001 Occupational Health and Safety System Standards.



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